

# ATC User's Guide V2



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# ATC User's Guide V2

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# ATC User's Guide V2

### **General Definitions & Terms**

Access to levelers

see : Coach Controls

#### **Climate Control**

The (heating / cooling) system in this manual will refer to these as "Climate Control." However, comprehensively for any option these areas will to a space. It includes various systems, technologies, and methods used to maintain a comfortable indoor environment regardless of external conditions.

#### Constant Output

Constant outputs are any circuit that has continuous feed and are protected by Firefly's over-current detection software.

#### Control Panel name is G12

see : G12 Control Panel in the Glossary.

#### Equalizer system

see : Coach Controls (Equalizers and Levelers are synonymous)

#### **General Information**

The Firefly screen is programmed to "Go to Sleep" after a period of time. Simple tap the screen to cause it to wake up. If the screen does not wake up then check your coaches 12 volt system to ensure that it hasn't bee turned off. . Firefly's screen is powered by the coaches 12 volt system. See "Auto Dimming Selection" for more information.

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# ATC User's Guide V2

## **General Definitions & Terms**

#### **Missing Electrical Icon**

If the coach has no electrical options that are monitored by Firefly's devices, this icon will be missing from the menu bar. See "Menu Bar" in the ATC Glossary for examples of the "Menu Bar".

#### Navagation Icon

#### - NAV

A navigation icon is utilized to transition individuals to another screen and isn't intended for controlling physical objects.

#### Navagation Tip

Tap any icon from the "Navigation Menu" located on the left side of the screen to select your desired page. The currently selected page will always be listed in the top left corner of the screen. See "Menu Bar" in the "ATC Glossary".

#### System Faults

#### **Network Diagnostics Fault**

The red triangle icon will appear in the screen header with an exclamation point inside when a fault condition is present. Tap the triangle to navigate to the "Network Diagnostics" screen for specific fault information.

#### **Over-current Fault**

The red triangle icon will appear in the screen header with a lightening bolt inside when an over-current fault condition is present. Selecting the Lightening Bolt triangle on any screen will navigate you to an intermediate warning screen. See: "Over-Current warnings page".

#### **Over-current Temporary Fault**

An intermediate over-current condition may occur during a process that requires the user to use continuous pressure to run a circuit such as an awning. If during this process the icon flashes red or turns red then you have had a over-current condition. With these type of circuits to reset them simply release the icon and the circuit is automatically reset.

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## **Home Page Basics**

### Home Page Lighting

#### Main lighting Zones

On the home screen you can control three different lighting area. These lighting areas include the Kitchen and living Room, all Hall lights and finally the Garage ceiling lights. Tap to toggle your desired light(s) On/Off or Press and Hold icons with arrows to adjust the brightness Up/Down.



#### Light Master

The (L)ight (M)aster is a central control icon that allows you to set up a predetermined lighting schema. To store this schema including the brightness levels, simply turn on individually the lights as you would prefer them including the brightness levels. Then cycle them off using the LM's OFF icon. Any lights that can be controlled by the LM will cycle off and all of there relative brightness dispositions stored. In other words if a light was on and dimmed down several steps when cycling the LM's icon to OFF will not only shut off all lights under the LM's control but store each ones last disposition. Once the LM's OFF icon has been cycled you may now use the LM "ON" icon to restore your predetermined lighting schema back on.

#### Troubleshooting Tip: Light Master

Since the LM OFF icon both shuts the lights off and stores the last disposition of your lights, if you select the "Light Master" OFF icon twice in a row you are essentially clearing the "Light Master"'s data and storing all the lights in an OFF status. To restore the function of the LM's simply repeat the above instructions.

How to override individual light controls and turn on all lights controlled by the LM simultaneously - Press and hold the LM's "ON" icon until all the lights controlled by the LM turn on. This will also override any dimness setting. NOTE: If you cycle them off using the LM's OFF icon this will become your new predetermined lighting schema.





#### Tank System Overview

#### Network or Over-current Fault

A NAV

A red triangle icon will appear in the screen header when a fault condition is present. Select either icon to begin debugging the fault. See: "System Faults" in "General Definitions and Terms" for specific fault information.

#### Temperature Display

This area of the screen displays the ambient temperature in different areas of the unit. To control the change the temp in the different area of the unit select the climate control on the left side of the screen this will switch you to the "Climate" control screens.

### **S** Furnace is on when you see this emblem

AC is on when you see this emblem

#### Generator Display (optional)

The Generator display will show the total number of generator hours accumulated as well as the current operating status. See "Generator Messages and Warnings" for a list of these statuses. Generator hours are saved to the system, not to the generator itself. For a full explanation of generator hours and to set them See : "Setting the Gen hours". To manually start the Generator select and hold the "Start" icon until it turns green. To Manually "Stop" the generator – select the stop icon. Before manually starting the generator see "Generator Messages and Warnings".

### Water Pump and Heater Controls

The water pump , Gas Water Heater and tank heaters may be toggled on or off on this screen. The Icon will change colors to indicate the selected unit has been turned On.

The holding tanks are broken down into two distinct areas. The first area is dealing with the water system and the second area is dealing with the fuel system. Within the water system they are further broken down into three separate tanks, fresh, grey and black. As an option in ATC coaches they may have a fifth tank. If there isn't a fifth tank the fourth tank is used both for generator fuel and a fueling station. If the coaches has the optional 5th tank is used for refueling only. See "Tank System Details" for further information on reading levels and what they mean.







## **Home Page Basics**

### **Tank System Details**

Since this unit comes with both the water tanks and a separate set of fuel tanks the firefly system has two separate measuring system to track fluid levels.

#### Water System :Tank Probe System

This ATC unit is equipped the what is commonly called a Tank Probe System. This system's standard readings are 0%, 33%, 67% and 100%. Each probe is positioned at a particular tank level 1/3(33%), 2/3(67%), and 100% respectively. As the fluid content of a tank rises and covers each probe, a signal is passed to the display for that tank.

**Fuel Tanks** 







## **Home Screen Basics**

See :TruState Details for NAV

## **Generator Display Area Details**

This area contains a limited snap shot of the current state and rate of discharge of the battery (batteries). If the current discharge is becoming critical then it is suggested that the owner immediately initiate the a run cycle of the generator or hook up to shore power if available.

Warning : Before Starting the generator see : Generator Messages & Warnings under General Electrical terms.

This is the generator display on the home page and it has limited controls for the generator system. For the full set of controls refer to the "Auto Gen Start Settings" page. **Electrical Terms**". **Generator Start & Stop** The Generator "Start" and "Stop" controls on this page GEN are to facilitate the unit's Start 0.0 owner charging the Batteries or powering the unit without going into the "Electrical" screen. An owner may from "Home" screen select the "Start" Icon to immediately initiate the Generator. Also from this screen the Owner may also interrupt the generator by selecting the "Stop" icon. Warning: If the generator is started or stopped from these controls, the AGS control will be disabled until re-enabled through the AGS system screen. See: Enable/Disable under "Electrical:AGS"

#### **Generator Status Area**

Between the Start icon and the Stop is the generator current condition Status display. See : "Generator Messages and Warnings" under "General







## **Electrical Options**

### **Electrical System Overview**

During a units manufacturing certain electrical option may or may not be included. The electrical system of an ATC unit may have the following options or combination of these options; a monitored-Transfer Switch\* Option, Inverter, and/or Generator. These options are generally installed by the OEM. Listed below are the electrical options that may have been included from the OEM.

Understanding your Electrical "L"anding "Z"ones

When selecting the *i* on Firefly's Home page depending on this coaches electrical options your initial electrical page will change. The initial Electrical page is your Electrical (L)anding (Z)one. Each of these LZ's will be different and based on your particular coaches factory OEM options. Hence, before proceeding ensure you are aware of your coaches custom electrical options. If you are unsure of all of your custom electrical options check with your OEM for the full set of Electrical options that came with this unit.

Note: Witihin these LZ's there are three distinct areas on each Electrical page , Shore Power or Generator, EMS and inverter

To help determine your path through your electrical section check the options your unit has installed.



\*See: Monitored-Transfer Switch vs Non-monitored Transfer Switch in General Electrical Terms





## **Electrical Landing Zone Options**

There are six main LZ's within the electrical pages and each of these LZ's will be different and based on your particular coaches factory OEM electrical options. Select your Electrical landing zone based on which electrical options that have been installed in your unit when it was manufactured. Once the main LZ has been selected, proceed to the page that reflects this LZ. This will be your initial electrical page within the Firefly system. Hence, before proceeding ensure you are aware of your coaches custom electrical options. If you are unsure of all of your custom electrical options check with your OEM for the full set of Electrical options that came with you unit.

#### E. Landing Zone 1 Monitored (T)ranfer (S)witch with Gen with Inverter

Note: Not all transfer switches communicate with Firefly's network. If the installed transfer switch does not communicate with Firefly's monitoring system then EMS will not be effective and will be dropped from your Initial your landing zone.

### LZ1 -Cotek Inverter





### E. Landing Zone 2 Monitored (T)ransfer (S)witch Without Gen with Inverter



#### **LZ2-Progress Inverter**







## **Electrical Landing Zone Options**

### E. Landing Zone 3 Non-monitored (T)ransfer (S)witch With Gen and Inverter

#### LZ3-Cotek Inverter



#### LZ3-Progress Inverter



### E. Landing Zones 4 Non-monitored Transfer Switch and no generator with Inverter

Note: In LZ-4 only the inverter is being monitored by Firefly 's system.





#### LZ4-Progressive Inverter



NAV





## **Electrical Landing Zone Options**

### E. Landing Zones 5 Monitored Transfer Switch/No Gen. No inverter

Note : With this option, because the \*Transfer Switch is the units only option, the Landing Zone for the electrical from the home screen is the following Electrical page.



\*Transfer Switch Defined in the Electrical Terms

### E. Landing Zones 6 Non-monitored Transfer switch with Generator Only

Note : With this option, because the it is a \*non-monitored transfer switch with generator as the units options, the Landing Zone for the Selectrical from the home screen is the "Auto Gen Start Settings" page.



\*non-monitored Transfer Switch Defined in the Electrical Terms





Monitored (T)ranfer (S)witch with Gen with Inverter







#### Monitored (T)ransfer (S)witch Without Gen with Inverter

This option utilizes a \*monitored transfer switch that allows the coach to be plugged into standard 120/220 volt power called "Shore" power. When plugged into Shore power the display will read Shore and have power direction lines flowing from the line 1 and/or Line 2. If the unit is plugged into a 30 amp single line system then only line 1 will show results. Otherwise If the unit is plugged into a two leg system both line 1 and line 2 will reflect the voltage, amperage and the power cycles (Hertz) being carried.







Non-Monitored Transfer Switch with Gen and Inverter

This is the Landing Zone if this unit has a non-monitored (T)ranfer (S)witch (see Transfer Switch Function in the "Electrical Terms". Since the TS is not monitored your landing zone does not have the SOC Details icon and must be navigated to through the Home Screen. See Generator Display Details.



Selecting this icon will bring up an Electrical page that has no charge functions. See "Electrical Inverters" the "Progressive Inverter" area.





Non-Monitored (T)ransfer (S)witch/ No (G)enerator

When Navigating from the Home page using the O electrical lcon and the unit has not been fitted with a monitored transfer switch then this will be the Initial electrical screen if the unit has the generator option and one of the two inverter options.



#### **LZ-4 Progressive Inverter**









Monitored Transfer Switch/No Gen. No inverter

With this option the unit has the ability to connect to Shore Power via a monitored transfer switch but no factory installed inverter. Generally when Shore Power is available the unit will have an EMS system. For further Information on the EMS see: "Energy Management System".



See :" Home Screen Basics" page for manually Starting and Stopping the Generator. Please refer the home page for more information on these control icons and status window between them.





Non-Monitored Transfer switch with Generator Only

#### No OEM Installed Inverters

If the coach has only the generator option and does not have a monitored Transfer switch and no inverter when selecting the electrical navigation icon on the home page the "Auto Gen Start Settings" Page will be displayed. Please see "Electrical:AGS" for full description of the generator control options.



Warning : Before Starting the generator see : Generator Warnings under General Electrical terms.





## **Electrical - Inverters**

### **ATC Inverter Options**

The ATC 700 series have two options when it comes to inverters. Option one is the Cotek inverter which has the charging feature and the other option is the Progressive does not support charging. If you have the Progressive inverter see "Progressive Inverter" under "Electrical - Inverters".

### **Cotek Inverter**

The Cotek inverter has both inverter and charging capabilities. Selecting the electrical lcon on the Home page brings up the Gen Status and Inverter Status/Navigation page. Please check with the units OEM to establish which inverter came with this unit. The inverter draws power from the battery and changes it to 120v for use running appliances.

#### **Battery SOC**

As on the home page this page displays the the current state of charge and also allows the repeat functions of the home page when Starting and Stopping the Generator. However a significant addition to this page is the AGS status and navigation to the AGS Control screen, inverter status, Charger status and navigation to the Inverter and Charger control screen.



The charger side of the inverter routes excess energy that is being received from either shore power or the generator to charge the battery.





## **Electrical - Inverters**

### **Progressive Inverter**

The Progressive inverter has no charge capabilities and therefore has no charging options. The Progressive inverter has a limited of 1000w continuously. Therefore any continuous draw over 8.3 amp will become an over current situation. Note: surge power allowed is up to 2000 watts.



This is the Initial electrical screen if the unit does not have the generator option and has a Progressive inverter.





## **Charger Settings**

If this unit has charging capabilities, then it is imperative before proceeding to change the charger settings to know the manufactures specifications of the battery (batteries) included in the unit. The "Charger Settings" page allows control over most aspects of the charging process. This page also displays the status of your Inverter/charger if connected to the firefly system.







## **Charger Settings**

Warning: Before proceeding to modify any of these figures a through knowledge of your charger and battery specifications is required. Charging batteries with the wrong settings can be dangerous and/or cause permanent damage to them.

### **Controlling Charging Functions**

#### Low Battery cutout

This feature is designed to cut-out the battery if battery is being discharged too low. If set properly, this feature will help prevent batteries from being discharge too low. Check with the units OEM or battery manufacturer for specific settings.



#### Equalize warning

Warning: Equalizing batteries is a process whereby an overcharge is applied to bring them all into alignment. Therefore it is imperative to perform this task with extream caution.





### Energy Management System

The (E)nergy (M)anagement (S)ystem provides prioritized activation and shedding of loads that require AC power based on the amount of AC power available. When a request is made to enable an AC load (e.g. HVAC is trying to activate an aircon), EMS first determines whether there is adequate current available to enable the load. If sufficient current exists, the load is activated. When multiple AC loads are requested at the same time, they are enabled in order of priority as long as sufficient current remains available.

If there is not enough current available to enable all requested AC loads, those with lower priority will be shed. Likewise, if multiple AC loads are active and the amount of current available decreases, loads will be shed until the amount of available current matches or exceeds the current required by non-shed loads - with the lowest priority loads being shed first.

Firefly's EMS can operate on one or two lines (phases). When using two lines, each line can support up to 16 loads. When the second line is not in use (such as when connected to single phase power), all loads will be applied to the first line - up to 32 loads.

Each load will have a priority level ranging from zero (highest priority) to 13 (lowest priority). The highest priority loads will always be activated first and the lowest priority loads will always be shed first. If a load is enabled and pending that has a higher priority than other active loads, the lower priority loads will be shed so the higher priority load can be activated. Active loads with the same priority level as pending loads will not be shed.

Two loads being applied to the same line will be activated in a staggered fashion (in case of over-current on startup), but two loads being applied to separate lines can be activated simultaneously.







## **Electrical:AGS**

### Auto Generator Start Settings Page

Warning: Only enable AGS if your coach is in a well-ventilated area.

The AGS setting page is either Enabled or Disabled. Fundamentally this is a safety feature that prevents the Automatic settings from being executed while it is Disabled. Enabling the Auto Generator start Settings allows this page's generator controls to be in effect. These controls will start and stop the generator automatically until AGS Settings are Disabled". To see a full list of AGS reasons this page will automatically be "Disabled" see : "Generator Messages and Warning" under "General Definitions and Terms".







### **Electrical:AGS**

### **Auto Generator Start Settings Page**

Once the AGS setting page is "Enabled" it will control all aspects of starting and stopping a generator cycle based on customized trigger settings.













## **State of Charge : SOC**

### **TruState - Details**

Many factors go into maintaining a units battery bank at its optimum. The "TruState" is a device that communicates with Firefly's system and tracks very accurately the health and "S"tate "O"f "C"harge of a units battery bank. The SOC panel maybe accessed either from the home screen or through the electrical icon, if available.



### Time tracking within SOC

By selecting the "+" or the "-" the number of past hours or past days will be displayed in the SOC chart. This is particularly helpful if tying to track down a significant power event. Armed with this data changes could be made to the generator start and stop times depending of peek usage time.





## Lights

This screen will control the lighting for the entire unit. Tapping a light icon will toggle the light on/off.



### **Dimming the Lights**

See: Over-current Fault

There are two type of lights dimmable and non-dimmable. Lights with an UP/down arrow are dimmable. To dim a light simply select and hold the light you wish to dim. This will cause the light to cycle through its dim settings. Remove your finger from the light icon and tap to turn the light off. This will store its settings so that when it is turned back on it will keep it new brightness level

#### Storing your Master Settings

To store either schema including the brightness levels, simply turn on individually the lights as you would prefer them including the brightness levels. Then cycle them off using the LM's or EM's OFF icon. Any lights that can be controlled by the LM will cycle off and all of there relative brightness dispositions stored. In other words if a light was on and dimmed down several steps when cycling the LM's icon to OFF will not only shut off all lights under the LM's control but store each ones last disposition. Once the LM's OFF icon has been cycled you may now use the LM "ON" icon to restore your predetermined lighting schema back on.

#### Troubleshooting Tip: Light Master

Since the LM OFF icon both shuts the lights off and stores the last disposition of your lights, if you select the "Light Master" OFF icon twice in a row you are essentially clearing the "Light Master"'s data and storing all the lights in an OFF status. To restore the function of the LM's simply repeat the above instructions.

How to override individual light controls and turn on all lights controlled by the LM simultaneously -Press and hold the LM's "ON" icon until all the lights controlled by the LM turn on. This will also override any dimness setting. NOTE: If you cycle them off using the LM's OFF icon this will become your new predetermined lighting schema.





### Manually controlling lights via Wall Switch Panels

The switch panels will be located throughout your coach. To manually turn a light on/off press the light emblem on the switch.



SSP17 switch panel

If the indicator light does not flash and remains dark see: "Replacing Switch Panel Batteries".



## **Climate Control Display**

### Zone Controls

In this unit you have three main zones, Bedroom, Kitchen and Garage. Each zone has individual climate read out and temperature controls. In each zone you may or may not have an AC unit or a furnace. This will depend on unit number or custom building requirements of the unit. Even though the unit has different zones the AC and Furnace can not be run simultaneously in different zones. This is considered a conflict and if two different climate controls are selected then which ever is the first one will override the second conflicting selection. hen selecting AC or Furnace the selection that normally will take priority is the first one. However, given a few moments between selections or by switching in and out of the Climate Control screen the last selection will take priority otherwise the first selection take priority.



AC is on when you see this emblem

ى

Furnace is on when you see this emblem



## **Climate Control Display**

### Heating and Cooling Auto Mode

In this mode, either A/C or the furnace will automatically run to keep your desired temperature consistent. Fan speeds will be adjusted automatically. If the Auto fan is selected during a heating or cooling cycle the high or low speed is automatically selected. If fan is in Auto mode and the temperature strays beyond three degree of the selected temperature then high speed is mode is selected otherwise "Low" speed is selected.

#### Cooling Mode 🛛 🐝

Selecting the "Cool" icon enables the The A/C will run until the current temp reaches your desired temp and then shut off. The cooling mode graphic will only display when the A/C unit is running. Depending on the brand of cooling unit installed the shutting off cycle may last up to 5 minutes.

#### **b** Heating Mode

Selecting the Furnace icon will run until the current temp reaches your desired temp and then shut off. The Flame graphic will only display when the Furnace is running. Once the desired temperature is reached the furnace is shut down. It will continue to cycle until deselecting the Furnace Icon. At the end of each cycle the furnace may enter a short cooling cycle as it shuts down.



Tip: If you would prefer that your temperature readouts be in Celsius go to the **Settings** page and tap **Temperature Units** to change units between **Celsius** and **Fahrenheit**. **See: Setting Temperature Units**.


# **Climate Control Display**



If the fans are in *Auto* mode, *High* and *Low* speeds will be determined by the temperature. If the ambient temp is 5° or more above or below the set temp the fan will run at *High* speed. If there is less than a 5° spread the fan speed will be set to *Low*. Manually setting the fan speed to either *High* or *Low* will cause the fan to stay at that speed until it is manually changed to something different. This will be true even if the system goes into *Cool* mode or *Heat* mode.



### **Coach Controls**

### Towing Vehicle Plug Lockout & Warning Screen

This is a special state that the system goes into if the towing vehicle is plugged into the Unit and there is any change of state of the towing vehicles braking system. If the Firefly system detects any breaking this will cause the Coach Controls screen to be locked out. Since the "Coach Controls" screen is "locked out" all the functionality for Slides, Awnings, bed lifts and levers will be locked out when the truck plug is connected. Once the towing vehicle is unplugged, tap Unlocked to use the navigate to the Coach Controls screen. Once the Unit is unplugged from the towing vehicle the Plug lockout will no longer interrupt the Coach Controls. However, if the warning screen does appear, verify that the coach is unplugged and not prepared to move before overriding the Lock out by selecting the Unlock icon.



# Leveling the Coach Image: Coach as the leveling option this COACH CONTROLS





### **Coach Controls**

### Slide / Lift Options

Slide button temporarily RED

See:Over-current Temporary Fault

The Slide and lifts are OEM options. Each unit may have a combination of options or may have none depending on the OEM's specifications when built. The R/S and C/S nomenclature stands for Road side and Curb Side respectively. Each control icon is color coded to the particular for the option it controls



### **Travel Trailer Series**

The optional slides on the travel trailer are laid out in much the same way as the 5th Wheel coach. Follow the instruction for the 5th wheel to operate any slide options installed by the OEM. If your Travel Trailer has the optional Electronic leveling system the Coach Controls page will also show the Leveling Icon just as the 5th Wheel Series.







#### Equalizer systems

#### Auto Level

Select the "Auto Level" icon to start the automatic leveling function. To stop the auto leveling function tap the "Auto Level" icon again to stop and cancel the cancel leveling function. The button status will change reflecting the operation has stopped. The corresponding red operational lights will illuminate to indicate which jacks have been extended and will stay illuminated until the jacks have been retracted.



jacks equally. Lift your finger to stop their travel.



# Settings



Since Firefly's control panels are centered around the System model it is of extreme importance for the correct model to be displayed here. If this does not reflect the proper unit model then the firefly system may not function properly.



time

**Settings** 

#### **Auto Dimming Selection**

When Auto Dimming is enabled, the screen will enter sleep mode after 60 seconds of inactivity. Tap anywhere on the screen to wake it up. Please note that even if Auto Dimming has been disabled, the screen will still enter sleep mode after 4 hours of inactivity during daytime hours (5am - 10:59pm) and after 15 minutes of inactivity during nighttime hours (11pm-4:59am) as the result of a built-in screen saver that cannot be disabled.









#### Wireless Graphic with Zero Signal

It is likely that the battery inside your switch panel needs replaced. The wireless switch panel in your coach will illuminate a green LED whenever a button is pressed. If the LED on your switch panel does not illuminate when you press a button on your switch, you will need to replace the 2032 coin cell battery. Refer to "Replacing Switch Battery"



**Settings** 

### Finishing Switch Paring



It may take up to 10 minutes for the battery switch indicator to turn Green, but the switch should work instantly once paired. If it fails to work, press and hold the Clear Switches button for 5 seconds then tap Clear from the Warning screen before attempting the pairing process again.





# **Network Diagnostics**

This initial screen will show the status of the firefly touchscreen and the G12 control panel inputs. It will also list any current faults the system is experiencing. The Default entry page to your Network Diagnostics is "Hardware/Faults/Inputs" as you can see by the highlighted Icon. To navigate to other diagnostics screens use the "G12 outputs" or the "Constants" icon.



To clear the faults, navigate to each faulted control and tap them to reset. Note – you'll notice that their buttons have turned red and will remain that way until cleared. For more information on clearing faults see: Resetting Other over-current Faults.





### **Network Diagnostics**

#### **Constant Outputs**

Select the "Constants" icon to bring up the The "Contstants" page which has an icon for each 12v constant circuit. If an over-current condition has occurred on one of the 12v circuits, the indicator will change from green to red.



To reset the over-current condition select the 12v circuit icon that has the red indicator. Once Selected the 12v circuit will be reset and the red indicator will then be set back to green.













**NotiCe:** Before proceeding turn on Bluetooth. See: "Enabling Bluetooth" for more infomation.

Download App

Begin by downloading the app. either by using the QR code on the Firefly Screen or going to an apps download site. Once the download has finished install the app.



Tap the *ID* # that matches the one for your Mira Module. Enter the PIN number from the *Settings* page on the screen and press *Authenticate* to connect to the system. You will need to change the Pin number when prompted. Enter your new number a second time to verify, and then tap *SET PIN* to save.





### **App Home Screen**

After all updates have been applied the screen will default to the Firefly home page. To see all information on the Home page, place a finger on the page and slide it up or down. *On tablets this may not be necessary.* 







### Mira Navigating Various App Pages

Once you open up the Mira App and connect it to your system you will find that the App gives you access to all the functions on your touchscreen. Since the App screen size may vary as it will work on most Apple or Android devices, you may notice the App layout is different than the touchscreen (as seen below) but you will have the same functionality. Since the App and the screen control the same functions you can find more detailed information for any of the App functions in the Screen sections of the manual.







### Mira Navigating : Awnings



#### **700 Series trailers**







52

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to:





#### Mira Settings :Unpairing Phone







#### Mira Navigating : Help Topics

Within the help topics area are numerous icons that once selected opens various screens on almost all aspects of the app. Once an icon has been selected use the down arrow to drill down further for specific information.







Mira Navigating : Diagnostics Tools







#### Mira Navigating : Custom Settings

Customizing the home page allows the user to select which pages are to be displayed and the order of significance.







#### Mira Navigating : Custom Themes

Theme selection allow the user to modify the colors of the App for personal preferences. There is also a night setting for more subdued colors for darker situations.







#### Mira Navigating: Advanced Settings

All of the advanced features are dealing with the Mira module connection either via the software or the Mira module itself. This area does three basic functions. Firstly it allow the user to set a new PIN number. Secondly, the user can force a hard reset of the Mira Module and lastly the user can force the app to unpair from the coach system.







#### Enabling Bluetooth

For the Firefly system to connect with a smart device Bluetooth must be enabled. These instruction are seperated for iOS and Android devices.

#### iOS Setup

Bluetooth permissions are required for your device to connect to the module. Click Ok to enable permissions. Your App will not work without Bluetooth enabled.

#### Location Services Required

To enable Location Services on your Apple device:

1. Go to settings/Privacy & Security/Location Services.

2. Make sure that Location Services is ON.

### Android Setup

#### Turn On Bluetooth

If your Bluetooth is not Enabled go to your Device Settings and Enable it. Your App will not work without Bluetooth enabled.

#### Nearby Devices

Make sure that Nearby Devices are Allowed under your Settings/Apps/Vegatouch Mira/App Permissions.







Permissions Help Screen





Enable Bluetooth

Location Services Required

Make sure that your Location setting is Enabled. Mira will need to be allowed access to your location. Choose *"Change to precise location."* 



### **General Electrical Terms**

#### AGS Disabling Events

- AGS will be disabled by the Firefly system for any of the following reasons
- Any Non-AGS (manual) "Start" or "Stop" detected.
- Any change of state of the Truck Plug input
- The set number of retries is reached without starting the generator. See "Gen Start Retries"

Warning : Only enable AGS if your coach is in a well ventilated area.

#### **Battery Configuration**

Multiple battery types including Gel, lead acid and Lithium can be configured to work within the Firefly's system. This should be done by the OEM at the time of installation.

#### EMS

The (E)nergy (M)anagement (S)ystem is a proprietary software system that provides prioritized activation and shedding of loads that require AC power based on the amount of AC power available. When multiple AC loads are requested at the same time, they are enabled in order of priority as long as sufficient current remains available, lower priority will be shed. Likewise, if multiple AC loads are active and the amount of current available decreases, loads will be shed until the amount of available current matches or exceeds the current required by non-shed loads - with the lowest priority loads being shed first. See "Energy Management System".

Firefly's EMS can operate on one or two lines (phases).

When using two lines, each line can support up to 16 loads and a single line 32 loads. When the second line is not in use (such as when connected to single phase power), all loads will be applied to the first line - up to 32 loads.

#### Generator Messages and Warnings

There are a standard set of messages and warnings that are available. Your Unit may have two of more of the following.

- Stopped
- Starting
- Running
- Priming
- Fault
- Stopping

Warning : Before Starting the generator make sure it is in a well ventilated area.





#### **Power Flow**

The "Electrical Landing zone Options" page will display the power flow if your unit has certain options installed during its' manufacturing. The Power flow direction will change depending on whether the unit is hooked to shore power or the generator is running. If neither Shore power or the generator is being used power flow will not be displayed.



### **General Electrical Terms**

#### **Shore Power**

Shore Power is routed through a units Transfer Switch and will not allow a the generator to create feedback onto the Electrical grid.

#### SOC - Trustate

This page displays the battery (or batteries) current state.

"TrueState" is a State of Charge device that tracks at a very accurately the current state of a units batteries.

#### Transfer Switch Type

#### Monitored

A Monitored-Transfer Switch is a feature that allows the coach to be connected to Shore Power and is also connected to the Firefly network. This allow the firefly system to display and control connection priorities and allows the engagement of the Energy Management System.

#### Non-monitored or Standard

The Standard Transfer Switch is a feature that allows the coach to be connected to Shore Power but does not have the capability to be connected to an automated control system such as the firefly network.

#### **Transfer Switch Functions**

The TS will not allow power to be run back on to the shore line. When the unit is plugged into Shore the power display will read Shore and have power direction lines flowing from the line 1 and Line 2 to the different areas the power is being directed. These legs will show the voltage, amperage and the power cycles (Hertz) being carried.

#### **Transfer Switch Conditions**

Shore No Shore 30 Amp Shore (see: Shore Breaker) 50 Amp Shore (see: Shore Breaker) Generator (If generator is Available)



### **General Electrical Terms**

#### **Over-current Faults**

An over-current condition is when a circuit draws more than it is allowed. If this situation keeps reoccurring then this could mean that an issue has arisen that needs intervention.

An over-current on a standard momentary (press and hold) control, the button will turn red when that output has had an over-current fault. When this happens, the overcurrent fault graphic will appear in the screen header. However, releasing the button will send an off message to the circuit which will reset the circuit and clear the overcurrent fault, so the user will most likely be unable to access the warning page for more information.

The following outputs have this implementation:

All Awning Extends All Awning Retracts

An over-current on a standard dimming or non-dimming light will cause the circle behind the light bulb graphic to turn red.

On a standard toggle icon (like a water pump), the icon will turn red when that output has had an over-current fault. See: "Pump and Heater Controls".

When this happens, an over-current fault graphic will appear in the screen header. Pressing this graphic will take the user to a screen that explains what the over-current fault is, how to find which output has been shut off, and how to reset that output. If triggered by this kind of control, the fault graphic will remain until the output has been reset.



### System Diagrams

### **5th wheel Diagram**

Please contact our Tech Support team for current system diagrams.

Phone: 574-825-4600

Email: Support@Fireflyint.com







### **Travel Trailer Diagram**

Please contact our Tech Support team for current system diagrams.

Phone: 574-825-4600

Email: Support@Fireflyint.com





#### **Resetting Other over-current Conditions**



Once on the "Network Diagnostics" page select the icon labeled "G12 outputs". This will then open the Network Diagnostics "G12 Outputs" page. Review all the listed G12 circuits for a red indicator. In this example the "Bedroom Ceiling Lts" has had an overcurrent.



#### **Completing Circuit Reset**

To complete the reset once you have tracked down the exact circuit find the page in the system that controls that circuit. In this example it is the "Lights" page. Navigate to that page and select the circuit (in this example "Bedroom Ceiling" highlighted in red. This will reset the circuit and shut off the red indicator.







#### G12 Control Panel

Your G12 control panel provides power to many of the circuits in your coach. These panels receive commands from the main touchscreen or from the App, and activate or deactivate circuits based on those commands.

#### **Networking Status LEDs**

Your G12 Control Panel and touchscreen are connected via your coach's RV-C network. Each component will have a NET LED that is used to show network status. If a NET LED is displaying anything other than solid green and some of the panel's functions are not working, please contact your manufacturer for Technical Support.



RV-C is a communications protocol based on the Controller Area Network bus. The protocol is used in recreation vehicles to allow house and chassis components to communicate. RV-C is used for control, coordination, and diagnostics, in a multi-vendor environment.



#### The Black Label

Every circuit controlled by the G12 control panel is listed on the Black Label. This is usually mounted or kept near the G12.





#### **Detailed Lighting Moods**

Description/Area	Rear Mood	Front Night Mood	Day Mood	
Kitchen/Living Ceiling	20%	20%	100%	
Hall Ceiling	20%	20%	100%	
Garage Ceiling	Off	100%	N/A	
Happijac LTS	Off	100%	N/A	
Loft LÍS	Off	Off	100%	
Under Loft LTS	20%	100%	N/A	
Bedroom Ceiling	N/A	20%	100%	
Bath Ceiling	100%	20%	100%	

#### **Navigation Bar**

Below are examples of the two possible navigation bars you may experience as you use the Firefly touchscreens. If your unit does not have any electrical options that interface directly with the Firefly system then you will not have the electrical icon.







#### Wireless Graphic with a Zero reading

During the pairing process the switch panel in your coach will illuminate a green LED whenever a button is pressed. If the LED on your switch panel does not illuminate when you press a button on your switch or the RF signal indicator on your screen is weak or zero then you may need to replace your the 2032 coin cell battery in the switch.

#### Signal Indicator

Wireless Graphic with a Zero reading – It is likely that the battery inside your switch panel needs replaced. The wireless switch panel in your coach will illuminate a green LED whenever a button is pressed. If the LED on your switch panel does not illuminate when you press a button on your switch, you will need to replace the 2032 coin cell battery. For more info see: "Signal Strength Color Codes".



#### SSP17 switch panels

Your coach uses SSP17 switch panels to control lighting. Each time a button is pressed, the Operational LED will illuminate green to indicate that the command has been sent to the touchscreen. If you press a switch panel button and the operational LED does not illuminate, you'll need to change the battery. See "Replacing Switch Panel Batteries".



SSP17 switch panel



#### **Replacing Switch Panel Batteries**

SSP17 switch panels use wireless RF technology to communicate with the Firefly touchscreen. These switches are powered by a 2032-coin cell battery. Simply use your fingers to pry the switch panel away from the wall-mounted backplate to access the battery compartment on the back of the switch.

Once you replace the battery, check the switch before placing it back on the wall by pressing a button and verifying the LED flashes. Once you have verified the battery is Okay, then place the switch back on the wall by lining the switch panel up with the backplate and apply pressure to snap the switch panel back into place.



Location of the 2032 Coin Battery



Back of SSP17 Switch Plate



#### **Vegatouch Mira module**

Vegatouch Mira Pictured is Vegatouch Mira wireless control module that easily connects to any Android or iOS device to give total control to many electrical, electronic and mechanical systems in your coach. Pair most smart device's with the coach's built-in interface to control and monitor those systems.



Vegatouch Mira module

#### **Network Status Indicators**

The NET LED on your Mira module can change color in different situations. Use the following key to determine the operational status of your module.

